



## GOSHEN/CORNWALL SENIOR BUS

Language Assistance Plan

The Towns of **Goshen/Cornwall** has a **Language Assistance Plan** (**LAP**) to ensure that the Towns can communicate effectively with those individuals who seek assistance from the Towns who are *Limited English Proficient*. An LEP individual who does not speak English as his or her primary language and who has a limited ability to speak, read, write, or understand English. This plan is handled on a case by case basis with family members or friends who interpret for the individual or if needed, via Language Line Solution Services (800)752-6096.

For more information please contact Heather Dinneen, Social Service Agent, Town of Cornwall 860-672-2603 or Erin Reilly, Goshen Municipal Agent for the Elderly, and Goshen Community Care & Hospice Coordinator at 860-491-4673.