

## Town of Goshen EMS Plan

03/30/2016

Town of Goshen, Tax Code 055.

### Overview:

The Town of Goshen, Connecticut is a rural community in Northwestern Connecticut. It is served by volunteer fire and emergency medical services which are provided by the Goshen Fire Company. We have always enjoyed an excellent and supportive relationship with the Town. This plan and agreement seeks to place in writing the basic parts of that relationship to ensure a common understanding and purpose.

### Town Information:

The Town of Goshen is operated by a Board of Selectmen, Town Meeting and Board of Finance. The current population (2005 census) is 3,092. The town consists of 45.2 square miles.

### Company Information:

Goshen Fire Company leases a building from the town of Goshen, at 181 Sharon Goshen Turnpike, Goshen, CT which is the Fire Company's Main Headquarters. This building houses the 2 Ambulances, Dive Rescue, 2 Fire Engines, Fire Tanker, Brush Truck, Rescue Air Boat, Suburban and 2 ATV's. Insurance and Workers Compensation are provided through and paid for by The Town of Goshen. The Town of Goshen also provides an operating budget and capital line expenses which is over seen by the town Board of Fire Commissioners and is approved annually. Additional funding comes from fundraising which is used to purchase other needed equipment.

### Police Coverage:

Police Coverage is provided by the Connecticut State Police Troop B and Troop L. The Town of Goshen doesn't participate in the Resident State Trooper program.

### Hospitals:

Goshen Fire Company Ambulance goes to two Hospitals in the Area which are.

Charlotte Hungerford Hospital- Located in Torrington, CT

Sharon Hospital- Located in Sharon, CT

Charlotte Hungerford Hospital is the Primary Hospital that the ambulance transports to.

Additionally under extreme circumstances, Goshen Fire Company Ambulance has the possibility of transporting to Waterbury or Saint Mary's Hospital located in Waterbury, CT.

Goshen Ambulance also provides mutual aid to the Towns of Cornwall, Litchfield, and Bantam.

#### Primary Service Area (PSA):

The State of Connecticut, Department of Public Health, Office of Emergency Medical Services has assigned Goshen Fire Company the First Responder, BLS, PSA for The Town of Goshen.

#### Paramedic Level Coverage:

Through an agreement Primary Paramedic coverage is provided by Champion Ambulance which provides a Paramedic for emergencies and dispatches requiring a higher level of care. Champion will then intercept with Goshen Ambulance either on scene or enroute to a hospital and accompany EMS onboard Goshen Ambulance to the destination Hospital.

#### Dispatch and PSAP:

Dispatch services are currently provided through a contract between the Town of Goshen and Litchfield County Dispatch (LCD) which is located in Torrington, CT. LCD is a fully staffed dispatch center with E-911 and EMD (Emergency Medical Dispatch). LCD uses the priority dispatch EMD and Fire software. LCD's medical control is provided by Medical Directors from Charlotte Hungerford Hospital, Sharon Hospital, and WCHN New Milford Campus Hospital. (New Milford Hospital)

#### Written Mutual Aid Agreements:

Goshen Fire Company has written Mutual Aid Agreements with the following neighboring EMS providers:

Town of Cornwall, Connecticut- Fire and EMS

Town of Litchfield, Connecticut- Fire and EMS

Bantam Borough of the Town of Litchfield, Connecticut- Fire and EMS

Champion Ambulance Paramedics- EMS

These agreements are in place to provide coverage for emergency medical services in accordance with CGS 19a-175(21).

#### Goshen Ambulance:

The ambulance operates under the Goshen Fire Company and is comprised of 100% volunteer members. Members of the Ambulance Division are either certified as Emergency Medical Responders (EMR), Emergency Medical Technicians (EMT), or Advanced Emergency Medical Technicians (AEMT).

The ambulance division also has non certified members that are drivers only. It is the responsibility of the Ambulance Division to:

- Provide qualified and trained state certified EMR;s EMT's and AEMT's, 24 hours a day, 7 days a week in accordance with Connecticut State regulations and Connecticut General Statues, to respond and provide emergency medical services and transport in our assigned area (PSA).
- To train on a regular basis, to review performance, train on techniques and maintain all levels of certification.
- To, operate and maintain the vehicle and equipment used in response to emergencies.
- To monitor performance standards through and with Charlotte Hungerford Hospital, which is the Medical Control for Goshen Ambulance. This is accomplished under Medical Director Greg Schmidt, MD and Paul Rabeuf as EMS coordinator.

Streets and Housing Names and Numbers:

The Town of Goshen has an ordinance in place that all buildings and residents have 911 numbers prominently displayed for ease of identification at any time of day.

Each Street is labelled with street signs and is the responsibility of the Town Highway Company to keep the Street signs readable.

Mass Casualty Plan:

Goshen Fire Company has a Mass Casualty Plan that constantly gets updated and is on file at the fire house, along with a copy at Litchfield County Dispatch.

Performance Standards:

Performance Standards are constantly changing with Med Control and the EMS Coordinators discretion.

- Time of Dispatch until Personnel on scene – average 9.77mins.
- Time until Ambulance on scene – average 14.13mins.
- On scene Time – average 12.29mins.
- Transport time varies on location and destination hospital - average 19.13mins.

Above times were obtained from EMSCharts software as reported by Litchfield County Dispatch.